To: <idris.francis@btinternet.com>
Subject: RE: For the personal attention of the Chief Constable - when may I expect a reply?

Good afternoon Mr Francis

Thank you for your correspondence which has been passed from Postmaster to the Chief Constable's office.

I hereby acknowledge receipt and can confirm this is the first time your correspondence has been received by the Chief Constable's office.

I would like to confirm that the Chief Constable will not be responding personally to your correspondence and I have been advised to highlight that if you wish to make a formal complaint please so do via the correct channels of the Professional Standards Department at Hampshire Constabulary. I understand your Freedom of Information request has been acknowledged appropriately.

Kind regards Amanda

Amanda Gomer 10542 | Staff Officer Chief Officer Support | Police and Fire Headquarters | Leigh Road | Eastleigh | Hampshire | SO50 9SJ

Website: www.hampshire.police.uk

From: POSTMASTER Mailbox Sent: 22 March 2017 23:48

To: Chief Constable Mailbox <chief.constable@hampshire.pnn.police.uk>

Subject: FW: For the personal attention of the Chief Constable - when may I expect a reply?

Good Evening

Please see below email that has been sent into postmaster.

Kind Regards

Lana 16258
Postmaster
Force Enquiry Centre (FEC)
Southampton Central Police Station
Southern Road
Southampton
SO15 1AN

Tel:101 or 999 in an emergency

Email: Postmaster@hampshire.pnn.police.uk

This message should be effectively managed by the person receiving it if the attended recipient is not available.

From: Idris Francis [mailto:idris.francis@btinternet.com]

Sent: 22 March 2017 17:02 **To:** POSTMASTER Mailbox

Subject: For the personal attention of the Chief Constable - when may I expect a reply?

Dear Sir,

I first sent this message and attachments to you, for the personal attention of the Chief Constable, a week ago.

I know that it was received because I was sent a commendably prompt acknowledgement of the Freedom of Information request included in the email.

When might I expect to receive at least an acknowledgement if not from the Chief Constable herself, then at least from her office, and if only at that stage only an acknowledgement, confirmation of when I might expect her substantive reply?

This is, after all, not just about millions of pounds being wasted but also about injuries and collisions increasing when cameras are in use.

Yours sincerely,

Idris Francis